

RENPHO

Model: RF-BM076

Massage Cushion



White



Black

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Thank you for your purchase of the RENPHO Massage Cushion Seat. The massager offers a powerful percussion massage. While enjoying muscle and body relief, you should use it with care and safety in mind. To ensure safety and avoid any property damage, please read this manual carefully and use as indicated. Non-compliance may cause serious injuries or death and/or severe property damage.

Important Safety Instructions

When using the appliance, basic precautions should always be followed, including the following:

READ ALL INSTRUCTIONS CAREFULLY BEFORE USING.

This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or cognitive capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.

Children should not play with the appliance.

Cleaning and user maintenance shall not be made by children.

This appliance should not be used for any medical purposes. It is designed for household use only.

DANGER - To reduce the risk of electric shock:

1. Always unplug the appliance from the electrical outlet immediately after using and before cleaning.
2. NEVER use pins or other metallic fasteners with this appliance.
3. Keep the power cord and the device away from heat, hot surfaces, damp and liquids. Avoid touching the plug or power switch with wet hands, or when you are standing in water.
4. Ensure that the electrical voltage and frequency of the circuit correspond to those indicated on the adapter.

WARNING -To reduce the risk of fire, electric shock, or injury to persons, please follow the instructions below:

1. Consult a doctor before using the device, if you fall into any of the following user groups:
 - Pregnant or lying-in women
 - Children
 - Elderly (over 65 years old)
 - Persons using a pacemaker or other implantable medical device
 - Persons with heart disease, malignant tumors, or other serious health conditions
 - Persons receiving medical treatment or feel discomfort during massages
 - Persons suffering from diabetes, or thrombosis, varicose veins
 - Persons with high or abnormal blood pressure
 - Persons with skin infections, sensitivity, redness, wound, and/or burns on the skin
2. Never cover the device when it is in operation.
3. It is prohibited for non-professional personnel to repair the device or replace parts.
4. If you feel unwell or in any unusual discomfort, please stop using the device immediately.
5. An appliance should NEVER be left unattended when plugged in.
6. Close supervision is necessary when this device is used by, on, or near children, invalids, or disabled persons.
7. DO NOT use attachments not recommended by RENPHO.
8. NEVER operate this device if it has a damaged cord or plug, if it is not working properly, has been damaged, or dropped into water.
9. DO NOT use this device in close proximity to loose clothing, jewelry, or long hair.
10. DO NOT operate in moist or wet conditions.
11. DO NOT operate where aerosol (spray) products are being used or where oxygen is being administered.
12. DO NOT fully cover the device while massaging. Excessive heating can occur and cause fire, electric shock, or injury to persons.
13. DO NOT carry this device by supply cord or use cord as a handle.
14. To disconnect, turn off the device before removing the plug from outlet.

15. DO NOT use this device for more than 30 minutes at a time. Extensive use could lead to the product's excessive heating and shorter life. Should this occur, discontinue use and allow the unit to cool before operating.
16. NEVER use this device directly on the skin, swollen or inflamed areas, or skin eruptions.
17. Never use this device while driving, sleeping, or ingesting substances that reduce reaction times (e.g. painkiller medications, alcohol).
18. Avoid creasing the device.
19. DO NOT sit or stand on the massage (back) part of the device. The device should only be used when attached to a chair with the back in the vertical position.
20. When the device is working, do not touch the moving massage mechanism with any body part except your back.
21. To avoid pinching, DO NOT lean on the back massage mechanism in the cushion when adjusting your body position.
22. Caution is needed when using it on upholstered furniture.
23. The device has a heated surface. Persons insensitive to heat must be careful when using the appliance.
24. Use heated surfaces carefully. May cause serious burns. The unattended use of heat by children or incapacitated persons may be dangerous.
25. Temperatures sufficiently high to cause burns may occur regardless of the control setting. Do not use on an infant or invalid or on a sleeping or unconscious person. Do not use it on insensitive skin or on a person with poor blood circulation. Check the skin in contact with the heated area of the appliance frequently to reduce the risk of blistering.

About the Massage Cushion

1. What's in the box

Massage Cushion x 1

Adapter x 1

User Manual x 1

2. Product Introduction





3. Using the Massage Cushion

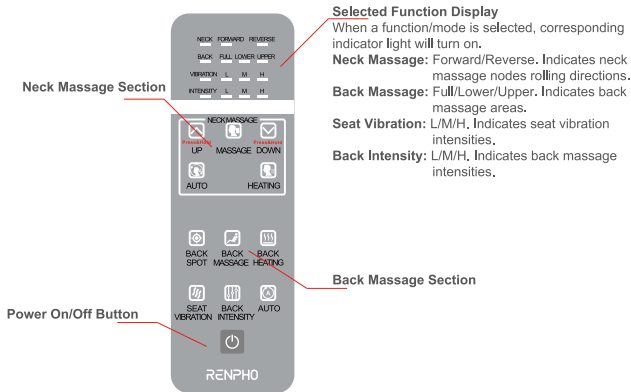
3.1 Important tips before use


- It is NOT recommended to use this Neck & Back Massager in a vehicle's driver seat or while operating a vehicle.
- It is NOT recommended to lay the Neck & Back Massager completely flat.

3.2 Preparation

- Place the massager on a recliner, sofa seat or office chair, fasten the straps and secure the massager to the chair.
- **When the adapter is plugged in, the power button on the controller will flash red. The back massage nodes will move and return to the default position and once complete, the red light will go out and enter standby mode.** You can press the power button now to turn the massager on or you can just press the power button and use all functions after powered on without waiting for the reset process to be complete.

3.3 Operation Instruction



1. Press the  Power ON/OFF Button to toggle the massager ON or OFF. The indicator light will turn red indicating that the massager is on. The massager will be in Default Mode. Default Mode: Vibration OFF, Forward Neck Massage (Heated) and Full Back Massage with Low Intensity (Heated).
2. Press the Neck Massage Button to select between the 2 different message directions (Forward/Reverse). The default direction setting is Forward.

Attention:

- 1) Press the Neck Massage Button to adjust the rotation direction of the massage heads.
 - 2) Press the Neck Massage Button again to stop the neck massage and heating function.
 - 3) Press the Neck Massage Button for the third time to start neck massage (Not Heated). At this time, you can only turn on the heating function by pressing "HEATING" button.
3. Long press the Up or Down Buttons to position the Neck Pillow Massager higher or lower as needed.
 4. Press the Neck Auto Button to activate the auto neck massage mode. In this mode, the neck massage pillow will automatically detect and position itself at your cervical vertebra, then massage up and down on your whole neck.
 5. Press the Neck Heating Button to activate/stop the neck heating function as desired.
 6. Press the Back Massage Button to activate the back massage function and choose the target areas as desired. There are 3 target areas available (Full/Lower/Upper).
 7. Press the Back Spot Button to stop the back massage heads at the exact spot you wish. Back massage heads will keep massaging this spot for a targeted massage.
 8. Press the Back Heating Button to activate/stop the back heating function.
 9. Press the Seat Vibration Button to activate the seat vibration function and adjust vibration intensities. There are 3 intensities available (L/M/H).

10. Press the Back Intensity Button to adjust back massage intensities. There are 3 intensities available (L/M/H).
11. Press the Auto Button to select the Auto Massage Mode. In this mode, the neck massage section will work in Neck Auto Massage Mode, Full Back Massage (Low Intensity) with Heating, and Medium Seat Vibration.

Attention:

- 1) Press the Auto Button to turn on/off the Auto mode.
- 2) To use any of the functions of neck massage alone, only you press Neck Massage Button first then you press other function buttons to have corresponding functions.
- 3) To use any of the functions in back massage alone, only you press Neck Massage Button first then you press other function buttons to have corresponding functions.
- 4) Press the Seat Vibration Button to turn on / off normally and adjust the vibration frequency.

USAGE NOTICE

1. Power-off:

The massage nodes will reset by moving back to the original place when turning off by the controller. When you turn it off directly by plugging out the power adapter, the reset will start when turned on again, which will take 10-15 seconds along with the indicator light flashes. Press power button to turn it on.

2. **15 minutes Timer** (Not exceeding 30 minutes every time is recommended to get the best massage feeling.)

3. Automatic Detection Of The Neck Height:

The Neck pillow will automatically detect the neck massage area. If you feel uncomfortable, you can long-press the up/down neck massage button to adjust the height which is suitable for your neck massage.

Product Care and Maintenance

- Place the massager in a safe, cool, and dry place when not in use.
- Always unplug the massager prior to cleaning.
- After use, wipe massager with a soft, damp cloth using non-abrasive cleaners. If necessary, clean with a sterilizer.
- **DO NOT** submerge the massager in water or any other liquid.
- Keep away from all solvents and harsh detergents.
- **DO NOT** attempt to repair this massager. There are no user-serviceable parts.

Troubleshooting

PROBLEM	CAUSE	SOLUTION
Massager doesn't turn on.	Disconnected power or loose adapter connection causing poor contact.	Reconnect the adapter and re-plug it to the power source.
	Power is off.	Press the Power On/Off button to turn on the massager.
Massager shuts off automatically.	Massager shuts-off after 15 minutes.	Press the Power On/Off button to turn on the massager for another 15 minutes.
	The product is overloaded, activating overload protection.	Restart the massager after alleviating the load.
	The motor auto shuts-off due to the device being on too long, activating overheating protection.	Use the massager after the motor cools off (approximately 30 minutes).
Heating function does not work.	Heating function hasn't been activated.	Press "Back Heating" button and "Neck Heating" button to activate this function (correspondent indicator lights will turn on).

PROBLEM	CAUSE	SOLUTION
Heating function does not work.	It needs a few minutes to warm up after activating heating function.	Please wait 2-3 minutes after activating this function.
If you encounter any other problems, contact: support@renpho.com		

Specifications

Product Name: RENPHO Massage Cushion

Input: 12V  4A

Rated Power: 48W

Product Dimensions (Folded): 32.7 (L) x 16.6 (W) x 7.4 (H) inch

Product Weight: 10.41 lbs (4.72 Kg)

Auto-off Timer: 15 minutes

Warranty Policy

Your RENPHO product purchase is covered by a one-year limited manufacturer warranty from the date of delivery.

For warranty terms and conditions, please visit:

<https://renpho.com/pages/warranty-terms-and-conditions>

Note: Product registration is not required for the warranty. If you choose not to register your product, it will not diminish the product warranty.

Customer Service

Please feel free to contact us if you have any questions or concerns. RENPHO Customer Service Team guarantees a quick response and hassle-free solutions to any issue you may have within business hours.

 **TEL: +1(844) 417 0149 (US ONLY)**

Monday-Friday 9:00AM-4:30PM

1800 MY RENPHO (1800 69 7367) (AU ONLY)

Monday-Friday 9:00AM-6:00PM (AEST)

 **Email: support@renpho.com (US&CA)**

support-au@renpho.com (AU)

*For defective products or the return of items, please contact us with your order number within the specified warranty period. DO NOT dispose of any product parts as they may be required for inspection/repair.

US Importer: JOICOM CORPORATION

14129 The Merge Street, Building 3 Unit A, Eastvale, CA 92880

Manufacturer: Shenzhen Ruiyi Business Technology Co., Ltd.

Qianhai Complex A201, Qianwan Road 1, Qianhai Shenzhen-Hong Kong Cooperation Zone, Shenzhen, P.R.China

Made in China

FCC Regulatory Compliance

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Warning: changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

ISED Regulatory compliance

This device complies with Industry Canada licence-exempt RSS standard(s).

Operation is subject to the following two conditions: (1) This device may not cause interference, and (2) This device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

- (1) l'appareil ne doit pas produire de brouillage, et
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.